

Craig Herman

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EMS Edu., NREMT- AHC AEMT, EMTI/III, MERS, AHA/ECC, ECAT, BLSI, NAEMSE EDU.
Certified IAHF BCLS, OFDA DANA, TFI, PAHO/WHO/UWI ECAT Instructor, WHO/PAHO MCM Instructor
Coordinator GEMS Program American Geriatric Society (AGS),
Certified Instructor American Safety & Health Institute (ASHI).
ECC Instructor American Safety & Health Institute (ASHI)

OBJECTIVES

This resume is intended to provide a summary, familiarization and orientation to my qualifications, experience and training. It is to serve as a sound basis for consideration of my professional accomplishments, career.

EDUCATION

WORLD HEALTH ORGANIZATION (WHO) & PAN AMERICAN HEALTH ORGANIZATION (PAHO) 2019

Associate Mass Casualty Management (MCM) Instructor

WORLD HEALTH ORGANIZATION (WHO) & PAN AMERICAN HEALTH ORGANIZATION (PAHO) 2019

Mass Casualty Management (MCM) and Incident Command Systems (ICS)

BROWARD COLLEGE 2013

Certificate Emergency Medical Service Educator Level B

BROWARD COLLEGE 2012

Certificate Emergency medical service educator level A
Intermediate Emergency Medical Technician

AMERICAN SAFETY AND HEALTH INSTITUTE 2011

Certificate Instructor Trainer Level 9 Instructor Development Course

Certificate Instructor Emergency Cardiac care Program

**AMERICAN NATIONAL ASSOCIATION OF EMERGENCY
MEDICAL TECHNICIANS (NAEMT)**

Advanced Medical Life Support (AMLS) combined provider

**STATE OF FLORIDA FIRE MARSHALL TRAINING
PROGRAM 2010**

Certificate Engine Company Decontamination

**NATIONAL URBAN SEARCH & RESCUE RESPONSE SYSTEMS
UNITED STATES DEPARTMENT OF NATIONAL
SECURITY/FEDERAL EMERGENCY MANAGEMENT AGENCY
2010**

Certificate FEMA Grants Manager continuing education

Certificate FEMA Disaster Search Planning and Management

AMERICAN GERIATRIC SOCIETY 2010

**Geriatric education for emergency medical services professionals
(GEMS) Program**

Certification GEMS Coordinator

**AMERICAN NATIONAL COUNCIL OF STATE EMS
COORDINATORS AND GEMS STEERING COMMITTEE 2010**

Certification GEMS Coordinator

**AMERICAN SAFETY AND HEALTH INSTITUTE EMT UPGRADE
AND EMERGENCY MEDICAL RESPONDER**

Certification EMT upgrade and first responder training instructor

**AMERICAN NATIONAL ASSOCIATION OF EMERGENCY
MEDICAL SERVICES EDUCATOR (NAEMSE) 2007**

Certificate EMS Educator EMS Training Program

**AMERICAN NATIONAL ASSOCIATION OF EMERGENCY
MEDICAL SERVICES EDUCATOR (NAEMSE) 2007**

Association EMS Educator Membership Certificate

AMERICAN ACADEMY OF PAEDIATRICS 2006

Instructor Certificate PEDfacts training program

AMERICAN RED CROSS SOCIETY (ARC) 2005

Certificate FIRST AID/CPR/AED Instructor

KENTUCKY AMATEUR EMERGENCY RADIO SERVICE 2005

Certificate emergency communication

**UNIVERSITY OF THE WEST INDIES MONA
CAMPUS/PAHO/WHO 2004**

Certificate Emergency Care and Treatment (ECAT) Instructor

**UNITED STATES OFFICE OF FOREIGN DISASTER
ASSISTANCE (OFDA) 2004**

Certificate Initial Damage Assessment (IDA),
Damage Assessment and Needs Analysis (DANA)
Certificate Training for Instructors (TFI)

**CARIBBEAN DISASTER EMERGENCY RESPONSE AGENCY
(CDERA) 2004**

Certificate Disaster Management
Certificate in Strategic Planning and Work Program Development

**WESTERN KENTUCKY UNIVERSITY- KENTUCKEY
EMERGENCY MEDICAL SERVICES FOR CHILDREN 2004**

Certificate Pediatric Bio-terrorism training
Certificate chemical terrorism training
Certificate Bioterrorism training

**INTER-AMERICAN HEART FOUNDATION-BARBADOS HEART
FOUNDATION 2003**

Certificate Basic Life Support Healthcare Provider
Certificated Basic Life Support Health Care Provider Instructor

**NEW YORK STATE DEPARTMENT OF HEALTH BUREAU OF
EMERGENCY MEDICAL SERVICE 1998**

Certificate Emergency Medical Technician Defibrillation

**STATE UNIVERSITY OF NEW YORK ERIE COMMUNITY
COLLEGE, BUFFALO, NEW YORK 1997-1999**

Certificate Emergency Medical Technology with specialization in Defibrillation
Certificate Medical Emergency Radio Systems Operation
American Heart Association Certificate Emergency Cardiac Care
American Heart Association Certificate Basic Life Support

ROCKHALL SENIOR SCHOOL

General Certificate in Sixth Standard Education in Mathematics, English,
Social Studies, Health Science and General Science

EXPERIENCE

POLICE CONSTABLE SPECIAL RESERVE | ROYAL ST. LUCIA POLICE FORCE

18 April 2012 – January 2017

Law enforcement; Serve and protect; Public Safety; State protocol; Special
Service, Disaster Response

EMS SPECIALIST | ACCIDENT & EMERGENCY DEPARTMENT-VICTORIA HOSPITAL

June 2014 – January 2017

Patient Care Triaging; Field Critical Care Emergency Response; Inter/Intra-Medical Facility Patient Transfer; Aeromedical Critical Care Patient Transfer to advance medical facilities abroad for specialized Care; Aeromedical Patient Flight Escort; Aeromedical Flight Coordination; Air Ambulance Patient Transfers; Emergency Cardiac Care Advance Resuscitation; Emergency Care Intravenous Administration; Emergency Care oxygen Administration, Advanced Airway Management; Advance Trauma Management; Critical Care Cardiac CODE Management and Crash CART/AED/DEFIB Management, inspection, Preparation, Monitoring and validation for response preparedness.

EMS UNIT MANAGER | VICTORIA HOSPITAL

June 2012 – January 2014

Manage EMS/Ambulance Service Unit day to day Prehospital Emergency Medical Services Response; Field Critical Care Emergency Response; Inter/Intra-Medical Facility Patient Transfer; Aeromedical Critical Care Patient Transfer to advance medical facilities abroad for specialized Care; Aeromedical Patient Flight Escort; Aeromedical Flight Coordination; Air Ambulance Patient Transfers; Emergency Cardiac Care Advance Resuscitation;

Emergency Care Intravenous Administration; Emergency Care oxygen Administration, Advanced Airway Management; Advance Trauma Management; Critical Care Cardiac CODE Management and Crash CART/AED/DEFIB Management, inspection, Preparation, Monitoring and validation for response preparedness.

FOUNDER/PROGRAM DIRECTOR NATIONAL EMERGENCY MEDICAL SERVICES EDUCATION PROGRAM | AEMSTEC CONSULTANT & TECHNICAL SERVICES INC.

April 2004 – January 2017

Founded the national Emergency Medical Services Training Program for Emergency Medical Services Personnel in Saint Lucia; Coordinate and direct international Emergency Medical Services Training: Manage International accreditation and certification Training for Emergency Medical Services personnel; Coordinate and Manage international Clinical Internships for Emergency Medical Services Personnel; Lecture Prehospital Emergency Medical Service education for Emergency Medical Services Personnel Nationally; Coordinate and develop national capacity building for Emergency Medical Services Nationally; Coordinate and direct establishment of international Memorandums of Understanding (MOU) and Technical Assistance Agreements (TAA) for Emergency Medical Services Training and Internships for Saint Lucia

EMS DEVELOPMENT OFFICER | SECONDED/ASSIGNED NATIONAL EMERGENCY MANAGEMENT ORGANIZATION/SECRETARIATE

June 2003 – January 2006

Drafting of National Emergency Management and Response plans
Drafting of the National Mixed Migratory Flows Emergency Response Plan
Drafting of the Tree Assistance Program (TAP) terms of Reference
Drafting of the Bureau of Prehospital Emergency Medical Services Terms of Reference
Drafting of the National Ambulance Operations Plan
Development of Disaster Preparedness Media Graphic Public Service announcements
Planning of National Emergency Management/Response Simulation Exercises
Facilitating/Conducting National Training Programs in TRIAGE/MASS CASUALTY MANAGEMENT
Responsible for National Emergency Operations Center Telecommunications Equipment and National Emergency Radio Communications Net

**FLIGHT EMERGENCY MEDICAL SPECIALIST | AEROJET
INTERNATIONAL AIR AMBULANCE SERVICE (ST. LUCIA**

June 2000 – January 2003

Responsible for the preparation and Med-E-vac of all patients requiring medical attention overseas from Saint Lucia and the Caribbean region.

Responsible for ensuring that all Patient Flight Equipment are in complete readiness.

Responsible for the coordination of ground Ambulance response to Air Medical Flights.

Responsible for the monitoring of patient's vital signs in flight.

**EMS ADMINISTRATION OFFICER/OFFICER IN-CHARGE |
AMBULANCE SERVICE ACCIDENT & EMERGENCY
DEPARTMENT VICTORIA HOSPITAL**

January 1999 – June 2002

Manage the day to day functioning of the Emergency Medical Services Unit.

Manage the Emergency Medical Services (EMS) Personnel in Service Training Program in Emergency Medical Technology

Writing and implementation of National Emergency Services Policies, Protocols and Standard Operating Procedures (S.O.P)

**EMS CREW SUPERVISOR | AMBULANCE SERVICE ACCIDENT
& EMERGENCY DEPARTMENT VICTORIA HOSPITAL**

January 1999 – June 2002

Manage the functioning of the Service and its personnel.

Quality Assurance and Control Maintenance.

Crew Commander on Ambulance Emergency Runs.

Inventory and stock taking.

Implementation of National Service Policies

**EMT/EMS DEFIBRILATION SPECIALIST | AMBULANCE
SERVICE ACCIDENT & EMERGENCY DEPARTMENT
VICTORIA HOSPITAL**

January 1999 – June 2002

Responsible for the treatment, stabilization and transportation of all Medical and Trauma Emergency patients in the Prehospital Emergency Care setting.
Assisting in Cardiac and Respiratory Resuscitation of arrested patients.
Implementation of National Service Policies.
Responsible for the Emergency Medivac of Medical And Trauma Emergency Patients.

**MEDICAL LABORATORY ASSISTANT | BLOOD BANK
DEPARTMENT VICTORIA HOSPITAL**

March 1996– January 1999

MARKETING AND ADVERTISING THE SERVICES'S VOLUNTEER BLOOD DONORS PROGRAM
Increase Blood Collections From 2000 to 5000 units annually
Manage mobile unit and personnel during Blood Collections
Implementation of in service training programs
Volunteer Blood Donor recruitment
Donor processing and Phlebotomy
Writing and Implementation of Procedure Manual

**SOUTHERN DIVISION BLOOD BANK
COORDINATOR/MEDICAL LABORATORY ASSISTANT |
BLOOD SERVICES ST. JUDE HOSPITAL**

June 1994 – March 1996

Marketing and Advertising the services Volunteer Blood Donors Program
Blood Product preparation, Quality Control and Assurance
Implementation of in service training programs
Volunteer Blood Donor recruitment
Donor processing and Phlebotomy
Implementation of Procedure Manual

**APPRENTICE MEDICAL TECHNOLOGIST | PATHOLOGY
DEPARTMENT VICTORIA HOSPITAL**

September 19, 1991– June 1994

Laboratory analysis and testing
Blood Product preparation, Quality Control and Assurance
Writing and development of laboratory procedures manuals
Implementation of Procedure Manual
Development of in service training in assertiveness

**LABORATORY TECHNICIAN/APPRENTICE BIO-CHEMIST |
SAINT LUCIA DIABETIC AND HYPERTENSIVE CENTER
LABORATORY**

April 1989 – September 1991

Laboratory analysis and testing patient screening
Assistant to the Bio-Chemist

SKILLS

Microsoft Excel
Data Processing
Information Systems
PowerPoint Presentation
Video Graphic Design
Spread Sheet
Coral Draw
Scanner/Scanning
Microsoft Publisher
Power Director Pro
Windows Movie Maker
Win Producer 6.0
Video Editing, Graphics, Productions

SERVICE ORGANIZATIONS ROLES

2000 - 20033

SECOND LIEUTENANT

ST. LUCIA CADET CORPS CASTRIES

Adjutant 1997 Summer Camp
Management of 160 men and support personnel
Responsible for all Administrative Affairs
Preparation of 108 recruits for final exams

1997 - 2000

LIEUTENANT

ST. LUCIA CADET ACADEMY ST. MARY'S COLLEGE

ADMINISTRATIVE OFFICER

Responsible for all Administrative Affairs of the academy
Preparation of 108 recruits for final exams
Liaison Officer of academy

UNIT COMMANDER ST. MARY'S COLLEGE CADET UNIT

ST. LUCIA CADET CORPS CASTRIES

Management of a Unit of 50 personnel
APC Syllabus Instructor

Communications Instructor
Responsible for the administration of all unit affairs

1996 - 1997

WARRANT OFFICER CLASS II (W.O. II)

ST. LUCIA CADET CORPS CASTRIES

Management of a Unit of 50 personnel

APC Syllabus Instructor

Communications Instructor

COMMUNICATIONS OFFICER

ST. LUCIA CADET CORPS CASTRIES

Management of Telecommunications Department

Responsible for Communications protocols

Communications Instructor

VOLUNTEER SERVICE

St. Lucia Cadet Corps

St. Lucia Red Cross

St. Lucia Hikers Club

St. Lucia Cadet Academy

National Emergency Management Organization (NEMO)

FIELD OF INTEREST

Emergency Medicine,

Pre-hospital Emergency Medicine

Military Science/Medicine,

Telecommunications

Emergency Search & Rescue

Ham Radio Operations (Call Sign J66BU)

Military ,

Telecommunications

Emergency Search & Rescue

LICENSES

Allied Health Council (AHC) Saint Lucia

Emergency Medical Technician Licenses # AHC - 19710108

REFERENCES

MRS. VERNAMAY LOUISY

Director Human Resource
Sir Arthur Lewis Community College
Tel. # 758 - 452 - 5507
Fax # 758 - 452-7901

SISTER ROSE ANNA NAPOLEAN

BORDALAIS CORRECTIONAL FACILITY INFIRMARY

Dennerly
Tel. # 758 – 452-4407/468-7000

DOCUMENTS WRITTEN/PUBLISHED

Proposal for a National Ambulance Service (**Ministry of Health**)
Victoria Hospital Ambulance Service Procedure Manual Standard Operating Procedures (S.O.P)
National Response Policy/Plan on Mixed Migratory Flows (**NEMO**)
National Policy on Ambulance Operations (**NEMO**)
National Ambulance Operations Plan (**NEMO**)
Terms of Reference (TOR) National Bureau of Pre-hospital Emergency Medical Services
Gros Islet Poly Clinic Ambulance Service Operations Manual and Standard Operating Procedures
Prehospital EMS in Saint Lucia (An Analysis of Delivery Systems and Administration)
Ministry of Health EMS Administration Recommendations and Proposed EMS System Planning Guidelines
Public Health and Disasters International Association of Emergency Managers (IAEM) 2006 - <http://www.shadyvale.com/200605bulletinonline.pdf>
Victoria Hospital Advanced Emergency Medical Services Unit Ambulance Services Proposal
Victoria Hospital Advanced Emergency Medical Services Unit Ambulance Services Standard Operating Procedure Manual (2013/2014)

PRESENTATIONS

St. Lucia Emergency Medical Services System Proposal

Presentation of a National Emergency Medical Services System Proposal to the Right Honorable Prime Minister Dr. Kenny Anthony

Presentation of a National Policy on Emergency Medical Services to Ministry of Health

Presentation on Interpersonal Relations within the work place Victoria Hospital in service

EMS Analysis and Recommendation Report to Ministry of Health

HOBBIES

Playing the Piano,

Lawn Tennis

Horse Back Riding

Camping

Scuba Diving

Ham Radio Operating